

**CAPABILITY STATEMENT**

# Monitoring, Evaluation, and Learning in Indonesia and Asia Pacific

## About Oxford Policy Management

At Oxford Policy Management we are committed to supporting governments in low- and middle-income countries to achieve growth and reduce poverty and disadvantage through public policy reform. We seek to bring about lasting positive change using analytical and practical policy expertise. Through our global network of offices, with more than 40 years' experience and over 400 staff, we work in partnership with national decision makers to research, design, implement, and evaluate impactful public policy.

## Our work in Indonesia and the Asia-Pacific region

Our Indonesia team combines local insights with international expertise to deliver sustainable, impactful solutions across the Asia-Pacific. We are fully incorporated within Indonesia as a locally owned subsidiary, ensuring compliance with national regulations and a deep understanding of the local context.

Since establishing our presence in Indonesia in 2006, we have partnered with the Government of Indonesia and various development agencies to implement and manage a wide range of projects aimed at creating lasting positive change, addressing diverse development challenges from Aceh to Papua.

Over the past decade, our efforts have expanded across Southeast Asia and the Pacific, with clients include Foreign Commonwealth and Development Office (FCDO), the Department of Foreign Affairs and Trade (DFAT), the World Bank, GIZ, Asian Development Bank (ADB), and various UN Agencies.

## Monitoring Evaluation and Learning (MEL)

We are a market leader in establishing and delivering third-party quantitative, qualitative, and mixed methods monitoring and evaluation (M&E) systems for bilateral and multilateral agencies, including operational, process, and impact evaluations at the country, regional, and programmatic or portfolio levels.

We have conducted over 200 large-scale project and programme evaluations and reviews in 65 countries worldwide. We:

- Specialise in designing and implementing independent, evidence-based MEL systems, delivering context-specific insights that support the improvement of policies, programmes, and services, while aligning with global standards such as the Paris Declaration and OECD-DAC evaluation criteria.
- Apply MEL expertise to design adaptive monitoring systems that support delivery partners in evaluating performance, navigating complex situations, and ensuring effective, evidence-based decision-making, driving impactful and lasting outcomes.

# What we offer

## Designing and delivering Monitoring Evaluation and Learning

We provide end-to-end support in designing comprehensive MEL systems that enable clients to effectively track progress, assess impact, and inform decision-making throughout the project lifecycle.

This includes:

- development of robust MEL frameworks tailored to the unique needs of each project;
- lead the execution of monitoring and evaluation activities, providing technical expertise to ensure high-quality data and insights;
- provide ongoing implementation support to ensure MEL activities are seamlessly integrated into programme operations; and
- work closely with clients and programme team to facilitate data collection, analysis, and reporting to maintain the integrity and relevance of MEL processes;

Overall, our approach emphasises continuous learning, enabling clients to adapt strategies in real-time based on evidence, thereby maximising project outcomes and sustainability.

### Project highlights

- **We work with C40 to develop Monitoring, Evaluation and Reporting (MER) framework for climate action implementation (2025).** This MER Framework for Climate Action Plan will be implemented by the Provincial Government of Jakarta, Government of Kuala Lumpur, and Government of Quezon City. Specifically, the MER Framework is designed for supporting priorities in climate action in energy and building sectors. Using participatory approach, through engagement with each city official, we are ensuring greater ownership of the MER Framework. Following the design, we will also deliver capacity building to equip the city officials with knowledge and skills to implement the framework.
- **As part of Low-Carbon Development Initiative (LCDI) programme implementation (2023-2027), we also design and deliver the Monitoring, Evaluation, and Learning components of the programme.** We lead the implementation of LCDI in partnership with Bappenas, providing low-carbon modelling, institutional capability building, sub-national government engagement, and technical assistance to the Government of Indonesia. The programme has a strong MEL component that builds on our motivational MEL approach to ensure a fully adaptive and responsive MEL to the new and emerging demands of FCDO and Bappenas while providing a guiding logic, accountability, and learning framework. We have developed the theory of change and MEL framework and are implementing these arrangements.

- **We are the regional MEL partner for the South Asia Water Security Initiative (SAWASI) programme (2021-2025).** We designed the programme logic and monitoring, evaluation, and learning framework and conducted several theories of change workshops in collaboration with DFAT, and oversee the ongoing implementation of the MEL framework and undertake processes to generate useful information on Gender Equality, Disability, and Social Inclusion (GEDSI).
- **We were the MEL delivery partner for the FCDO's Asia Regional Resilience to a Changing Climate (ARRCC) Programme (2019-2022).** This UK FCDO's four-year \$25million programme was aimed to help vulnerable people in Pakistan, Afghanistan, Nepal, Bangladesh, India, and Myanmar to become more resilient to the impacts of a changing climate and protect economic growth.

### Project Spotlight

**As a MEL partner for the UK Partnerships to Accelerate Climate Transition UK PACT,** we built their robust Monitoring Evaluation Research and Learning systems during the initial four years delivery of the project (2018-2022). UK PACT is a new flagship programme under the Department for Business, Energy and Industrial Strategy's (BEIS), a £60m global initiative, capturing the results of 119 projects delivered across 12 sectors in 16 countries including Mexico, Colombia, China, Malaysia, Bangladesh, and Indonesia.

Various MEL works were done for this, including development of a programme-level theory of change, created and implemented a MEL framework, provided a guiding framework for the programme, supported aggregation of results across countries and projects. We also supported individual delivery partners to develop their own theory of change and ensuring its alignment with the programme.

We developed a digital results management system (RMS) that delivery partners could report into, with results to be aggregated at programme level. Finally, we developed a learning framework structured around facilitated learning cycles aligned with FCDO programming and decision-making moments to ensure evidence is provided in a timely fashion to inform adaptation



## Providing MEL support units and quality assurance

We are a leading provider of monitoring, evaluation and learning (MEL) support units, offering specialised expertise to strengthen our clients' MEL capacity. We establish dedicated MEL support units within organisations or projects, serving as embedded teams that deliver ongoing technical assistance, capacity building, and quality assurance.

### Project highlights

- **For DFAT's Vietnam Programme Support Unit (2022-2025)**, we provide flexible and responsive support in MEL, programme design, partnership brokering, and strategic advisory services. We conducted a strategic assessment of DFAT's Development Portfolio in Vietnam to inform future programming, and led consultation in Vietnam for the new International Development Policy.
- **We provided MEL advisory services and quality assurance for a portfolio of governance programmes to the Australian High Commission Papua New Guinea (2023-2024)**. We supported the set up and oversaw the implementation of high-quality MEL frameworks and systems for the Australia-PNG Subnational Programme (APSP), Building Community Engagement (BCEP), and Australia-PNG Law and Justice Partnership (APLJP), the three large and complex governance programmes. We have delivered five service requests focused on quality assurance of MEL products against the DFAT Design and MEL standards for these three programmes and have developed an evaluability guide for the APLJP programme team.
- **The Quality and Technical Assurance Group (QTAG) provided strategic, advisory, review, and quality assurance to support the delivery of Australia's aid programme in Papua New Guinea (2018-2022)**. Our portfolio included 28 activities, supporting the Australian High Commission in overseeing the implementation and MEL arrangements of the large and complex Papua New Guinea-Australia Governance Programme (PAGP) and Justice Services and Stability for Development Programme (JSS4D), among other selected programmes and advisory and quality assurance services.



## Designing and delivering evidence-based evaluation

We design and carry out various types of evaluations, such as impact assessments and value-for-money analyses to measure the effectiveness, outcomes, and efficiency of programmes, ensuring they deliver meaningful results and provide good use of resources.

### Project highlights

- **We supported Evaluation and Learning from the Mitigation Action Facility of GIZ (2019-2026).** The Mitigation Action Facility funds ambitious climate change mitigation projects to implement Nationally Determined Contributions (NDCs) and long-term strategies (LTS) that are central to meet global international agreements, focusing on energy, transport and industry. We provided long-term support to the facility for evaluation and learning services for the national projects. This includes developing theoretical framework for project level 'Evaluation and Learning Exercises' (ELE) and using this for 17 mid-term and 20 final ELEs. Some examples of the projects in Asia including Sustainable Urban Transport Programme in Indonesia (SUTRI NAMA), Thai-Rice project in Thailand, Thai Refrigeration and Air Conditioning Project in Thailand, and China Integrated Waste Management Project.
- **We supported UNICEF Thailand to conduct a formative evaluation of pilot child protection initiatives jointly implemented by UNICEF and the Thailand Ministry of Public Health (MoPH) (2022-2023).** The evaluation supported national scale-up of initiatives to reflect on progress and lessons learnt from these experiences, and document successes and identify areas needing improvement.

- **We conducted an evaluation of Gender Equality Social Inclusion (GESI) interventions in improving basic services delivery at local level in Indonesia for KOMPAK,** a DFAT's governance facility to support the Government of Indonesia in achieving its target of reducing poverty and addressing inequality (2021-2022). We conducted a process evaluation to map and understand the existing core processes of GESI strategy during programme implementation and its outcomes after implementation.
- **We conducted formative evaluation of Early Childhood Intervention (ECI) Service Pilot Programme for UNICEF in Myanmar (2019-2021).** This programmatic evaluation of pilot intervention was designed to support learning and accountability, using theory-based, utilisation-focused, and mixed method approach. Our evaluation report was used to inform stakeholder decision-making around the implementation of pilot programme, as well as scale-up of the model for ECI service provision to other townships in Myanmar before 2025, as planned under the National ECI Strategic Action Plan.

### Project Spotlight

We work with DFAT to understand the impact of its work relative to the size of its investment by undertaking two rounds of Value for Money assessments through Prospera (*Program Kemitraan Indonesia Australia untuk Perekonomian*) (2022-2023). Our quantitative economic analysis and qualitative analysis assessed the benefits against the costs of Prospera's support. It also documented learnings to inform and improve programme activities and similar evaluations in the future.



### Find out more

Our mission is to improve lives through sustainable policy change.